

There are currently two, unrelated FortisBC programs in effect for customers on Vancouver Island and coastal communities.

1. Common Rates phase-in
2. Operating Fees - collection in accordance with the new Municipal Operating Agreement

While the programs are separate and unrelated, the effects of each are now appearing on customer bills. The following is simply a one-page summary of the two projects.

COMMON RATES PHASE-IN

January 1, 2015 – first reduction appears on customer bills

Commercial:

- Saw approx. 31% reduction for small commercial customers
- Saw approx. 28% reduction for large commercial customers

Residential:

- Saw approx. 13% reduction for average residential customers.

January 1, 2016

FEI has filed to set delivery rates for 2016. Pending BCUC approval:

Commercial:

- Approx. 5% reduction for small commercial customers

Residential:

- Approx. 3% reduction for average residential customers.

Our initial messaging to customers prior to the implementation of common rates and amalgamation was that “Residential customers could see their annual bills decrease by approximately 25 per cent in total over three years”. The phase-in period for delivery rates began January 1, 2015 and will end January 1, 2018, when Vancouver Island and Whistler Service Area customer’s delivery rates will equal Mainland Service Area customer’s delivery rates. The 25% was an estimate only to provide Vancouver Island and Whistler customers an estimate of the impact of decrease to their rates.

OPERATING FEES

September 1, 2015

In accordance with the newly implemented Municipal Operating Agreement, FortisBC customers in each of the 26 Vancouver Island and coastal communities will now see the collection of the 3.09% fee on their bills.

March 1, 2016

FortisBC will make the first payment of Operating Fees to each of the 26 municipalities.

On March 1st of each year, fees collected in the year previous will be remitted to each municipality.