



CREST

CONNECTED FOR SAFETY

Key information about our region's
emergency communications provider

WHY CREST?

- A wide range of entities use the CREST system because they need to interoperate together.
- Having a single entity dedicated to providing secure reliable public safety grade communications is cost effective & the safest option.
- 8 highly trained electrical engineers and communication technicians, available 24/7, manage the 3,000 radios on the system and the 7 dispatch centers equipment.

SUPPORTING 50+ PUBLIC SAFETY AGENCIES IN OUR REGION

- **Who we are**

CREST is a private emergency communications not-for-profit corporation owned by its shareholders and governed by a Board of Directors.

- **What we do**

CREST provides emergency radio communications to 50+ emergency response and public service agencies on southern Vancouver Island. This includes fire departments, police departments, ambulance services, BC Transit and public safety organizations.

- **What we don't do**

CREST does not respond directly to public safety emergencies, nor do we provide dispatch services. We are responsible for the radio communications technology and network infrastructure throughout the Capital Region.

WHAT IS A P25 STANDARD?

P25 represents a suite of standards for digital radio communications used by federal, provincial, state and local emergency response agencies across North America. It is considered a world standard.

P25 NETWORK ADVANTAGES

First responder safety is strengthened by improved communications capacity of the new system and technology. The P25 network offers users superior reliability, better reception, and improved coverage and audio clarity.



CREST SYSTEM 2024



CREST

CREST BY THE NUMBERS

10,067,183

Total Transmissions
in 2023

99.9992%

System
Availability

1,149

Average Calls
Per Hour

2,994

Radios
in Service



